

## **POLICY STATEMENT OF RESIDENT'S RIGHTS**

### **CITIZEN'S RIGHTS & PRIVACY ISSUES**

#### **As a resident you have a right to:**

1. Exercise your rights as a citizen of The United States and Kansas.
2. Be informed of your rights verbally and in writing and receive a copy prior to admission.
3. Be informed of the facilities' rules and regulations.
4. Talk or write to anyone in or outside the facility and have free access to the community.
5. Be free from discrimination, coercion or reprisals in the exercise of resident rights.
6. Hold an outside job and be protected from exploitation by the facility.
7. Be treated as a person with respect, dignity and consideration.
8. Receive services that consider your special needs and responses to requests.
9. Practice civil and religious freedoms.
10. Keep your personal and medical records private and refuse access without permission
11. Receive a thirty-day notice regarding a change in room and be informed of a new roommate.
12. Confidentiality of medical records under the provision of state and federal regulations.
13. Legal representation by a durable power of attorney for health who shall have the power to exercise rights on your behalf to the extent of the law.
14. Freedom from any kind of abuse whether physical, verbal, financial or sexual.
15. To express complaints regarding treatment without fear of reprisals.
16. To know the rules governing resident conduct and responsibility before admission.

### **ACTIVITIES**

#### **You have the right to:**

1. Plan your daily schedule and take part in various activities of choice.
2. Come and go from the facility, as you are able. (Some Medicare exceptions may apply).
3. Deny visitation rights to immediate family, relatives or others.
4. Access to an area for private phone conversations or privacy with visitors.
5. Be exempt from working unless defined in the plan of care.
6. Daily opportunities for physical exercise and outdoor recreation.
7. Interact with persons of your choice unless doing so would infringe upon the rights of others.
8. Have access to current newspapers, magazines, radio and TV programs.

## **MEDICAL CARE & TREATMENT**

### **You have the right to:**

1. Receive adequate health care and appropriate support services.
2. Be present and participate in your plan of care meetings.
3. Be told about your medical condition in language you can understand
4. Choose your own doctor and a pharmacy, which uses the 'bubble pack' system.
5. Refuse medical treatment and experimental research trials.
6. Take you own medications if you can safely do so.
7. Be evaluated, treated and supported in the least restrictive way possible.
8. Contact a representative of the local mental health center in regard to care and treatment.
9. Inspect your medical records and receive photocopies with a written request.
10. Have the physician notified of any changes or need to transfer and/or discharge a resident.

## **FREEDOM OF ASSOCIATION AND COMMUNICATION:**

### **You have the right to:**

1. Share a room with your spouse if married and both agree to do so.
2. Visit privately with your spouse or anyone of your choice or refuse to accept visitors.
3. Make telephone calls to anyone. (You would be responsible for long distance calls).
4. Send and receive mail unopened.
5. Meet or belong to any facility or outside group of your choice.
6. Get information from resident advocates or agencies and meet with on Ombudsman.
7. Talk to state and federal inspectors and see findings of inspections.

## **FINANCIAL AFFAIRS**

### **It is your right to:**

1. Be told of all of services and costs before admission including those charges covered or not covered under Medicare/Medicaid.
2. Manage your personal affairs or appoint some one to manage for you.
3. Be told if you are entitled to Medicare or Medicaid.
4. Have money refunded from any personal fund to your representative within 30 days following death.

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Signature of Resident

\_\_\_\_\_  
Date 2004

October 2004

## **LISTING OF STATE OF KANSAS ADVOCACY GROUPS:**

### **Kansas Department of Aging (KDOA)**

New England Bldg.  
503 S. Kansas Ave.  
Topeka, Kansas 66603  
1-800-432-3535  
TTY number 785- 291- 3167  
FAX 785- 296- 0256

### **Kansas Long-Term Ombudsman Program**

1- 877- 662- 8362

### **Elder (Adult) Abuse Hotline**

1- 800- 922- 5330

### **Adult Abuse- Nursing Homes**

1- 800- 842- 0078

### **Medicare Fraud Hotline**

1-800-447-8477

### **Medicaid Fraud Hotline**

1- 800- 432- 3913

### **Abuse, Neglect or Exploitation of Seniors**

1- 800- 842- 0078 (Living in Community)  
1- 800- 842- 0078 (Living in an Institution)

### **Local SRS Office**

Cedars Case Manager – Glenda Bayles  
218 E. Kansas Ave. PO Box 305  
McPherson, Kansas 67460  
1- 620- 241- 3802  
FAX 620- 241- 0710

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